

New director takes over at CapTax

New equipment and online filing highlight '09 improvements for tax collection agency

The Capital Tax Collection Bureau (CapTax) begins 2009 with a new executive director and wide array of service enhancements that will benefit taxpayers throughout the midstate. Beginning his duties as executive director on January 2 was Joshua Vecchio, who was selected for the agency's top slot after an exhaustive six month search by the Bureau's board of directors. Vecchio replaces former director William Harbeson, who retired from the post in early summer of 2008.

In addition to Vecchio's hiring, CapTax is also implementing a wide range of technical, policy and other changes that are designed to better improve customer services for the hundreds of thousands of taxpayers represented by CapTax's 67 member municipalities and school districts. Over \$90 million in local earned income taxes, local services taxes and other municipal taxes are collected by CapTax each year.

Vecchio said improvements being made to the Bureau this year include:

- The installation of high-speed laser printers to print tax

forms and other documents in-house, rather than purchasing bulk forms. The new printers enable the Bureau to provide faster and more personalized tax forms on standardized paper, thus saving thousands annually on both paper and mailing costs.

- Adding a high-speed sorter/mailer that takes forms directly from the printer and processes them for mailing, thus further speeding the distribution process and automatically determining the cheapest postal rates.
- Adding new imaging software and hardware that will speed tax data retrieval and storage, enabling faster service for taxpayers and members seeking information about their accounts.
- In conjunction with the complete revamping of the Bureau's web presence, the addition of online filing capabilities, allowing taxpayers to fill out and pay their taxes online in one easy process, saving substantial operational costs.

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CapTax now offers online filing for local earned income and net profit taxes

First midstate non-profit collection agency to offer local tax filings online

Taxpayers served by the Capital Tax Collection Bureau can now file their local Earned Income (EIT) and Net Profit (NP) Taxes online at www.captax.com. The new online filing service allows taxpayers to fill out their 2008 tax form online and pay any outstanding taxes due via credit card or payment voucher.

Vecchio said the new online service is designed to make filing and paying EIT's and NP's easier and more convenient for taxpayers, who previously have had to fill out paper forms and write checks for the

payment of any taxes due. The online filing service also allows taxpayers to use their credit cards to make any payments due, which creates faster tax payments and reduces the number of delinquent taxpayers.

"Online filing is a substantial new service being offered to taxpayers residing within CapTax's 67 member municipalities and school districts," said Vecchio. "We are the only midstate non-profit tax collection agency to offer online filing, and it is already a hit with our taxpayers. Since the

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E. Denny Beaver
Third Vice-President

Owen A. Snyder
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Fred Potzer, *Newville Borough*

Larry Hartman, *West Hanover Township*

Karl Raudensky, *Watts Township*

Lester Weibley, *Tuscarora Township*

Executive director's message

Dear Members,

It is an honor and privilege to serve as your new Executive Director. In the few short weeks that I have been onboard, I have been very pleasantly surprised by the outstanding staff and board of CapTax. Rarely does one find a group of workers who, to the person, are as dedicated, knowledgeable and helpful as our staff and board members. It is a true delight to work with each of you, and I extend my sincere appreciation to all of you for your patience, understanding and assistance.

While I was familiar with CapTax prior to my hiring, the full breadth and depth of the services provided by the Bureau was a definite revelation. I think every employee and board member of this fine organization understands that we are here to serve the public and our members, and each strives to give their best every day. We know that our daily labors are vitally important to our member municipalities and school districts and that, without us, government support and services would quickly grind to a halt.

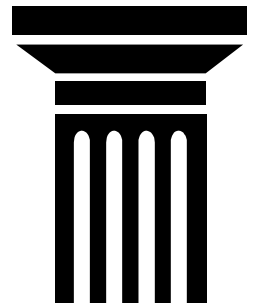
So while many simply regard CapTax as a tax collection agency, the reality is our efforts, and the tens of millions of dollars that we collect for our members, helps ensure that the police show up when you need them, your streets are plowed when it snows, your water and sewer services function reliably, our children receive a proper education, and a myriad more public services. It is not a stretch by any measure to say that CapTax works for you, because you depend upon and utilize these public services each and every day.

I am excited by the challenges this new position affords me. As an attorney and specialist in tax law, it has long been a dream to work in this field and I thank each and all of you who played a role in my selection as your new director. My sincere appreciation is likewise extended to the more than 40 CapTax employees across the midstate who have been so kind and helpful. It truly is an honor and privilege to work with all of you, and I look forward to CapTax becoming the preeminent tax collection agency in our midstate.

Sincerely,

Joshua Vecchio

Executive Director
CapTax



new online filing service went live, more than 3,250 returns have already been filed. It is a phenomenal response.”

Vecchio noted that the new service will also save CapTax time and resources as staff who previously handled the paper forms are now free to do other work.

“While providing greater and more convenient service for our taxpayers is our primary intent,” said Vecchio, “we will also accrue benefits to the Bureau in the form of reduced operating costs, with those savings possibly passed on to our members.”

Vecchio said the Bureau is undergoing a number of additional technology upgrades and improvements, including the installation of new printing machines to print all tax forms in-house, the addition of new sorting machinery that will speed tax form mailings, and a complete revamping of the Bureau’s website into a more user-friendly online filing service.

“CapTax is moving forward with these changes and improvements to better serve our members and their taxpayers, and to stay competitive in the upcoming ACT 32 world of local tax collections,” concluded Vecchio. ♦

Our member representatives

Big Spring School District, *Wilbur E. Wolfe, Jr.*
Blain Borough, *Terry L. Zellers*
Bloomfield Borough, *Karl L. Cless*
Buffalo Township
Carlisle Area School District, *Gerald E. Eby*
Carlisle Borough, *Owen A. Snyder*
Carroll Township, *M. Bruce Bowser*
Central Dauphin School District, *Justin J. McShane, Esq*
Centre Township, *James E. Swenson*
Cooke Township, *Sam Sangialosi*
Dauphin Borough, *Steve Bomgardner*
Dickinson Township, *Laura E. Portrillo*
Duncannon Township, *Daniel L. Rapp*
Greenwood School District, *Douglas Sarver*
Greenwood Township-Perry County, *Beverly Rotzinger*
Greenwood Township-Juniata County, *Elaine Cramer*
Harrisburg City, *Robert F. Kroboth*
Harrisburg School District, *Jeffrey S. Bader*
Highspire Borough, *John McHale*
Hopewell Township, *Eugene F. Mellinger*
Howe Township, *Wendy M. Brunner*
Jackson Township
Juniata Township, *Brett Beaver*
Landisburg Borough
Liverpool Borough, *Pat Codman*
Liverpool Township, *Donna J. Wood*
Lower Frankford Township, *Morton Fegley*
Lower Mifflin Township, *Mathew A. Meals*
Lower Paxton Township, *David Blain*
Marysville Borough, *Marcus Hite*
Middle Paxton Township, *J. Thomas Van Wagner*
Miller Township, *Eric Berger*
Millerstown Borough, *Thomas V. Reilly*
Mount Holly Springs Borough, *James Collins*
New Buffalo Borough
Newburg Borough
Newport Borough, *Donald Hetrick*
Newport School District, *Kermit Harry*

Newville Borough, *Fred A. Potzer*
North Middleton Township, *Deborah A. Ealer*
North Newton Township, *Bonnie L. Myers*
Northeast Madison Township, *J. Clyde McMillen*
Oliver Township, *Lee Morrison*
Orrstown Borough, *Glenn Smith*
Paxtang Borough, *E. Denny Beaver*
Penbrook Borough, *Kenneth J. Cramer*
Penn Township-Perry County, *Susan E. Long*
Penn Township-Cumberland County, *Gary Martin*
Reed Township, *Keith H. Rainey*
Rye Township, *Nancy Sunday*
Saville Township
Shippensburg Area School District, *Nicole Weber*
Shippensburg Borough, *William W. Wolf*
Shippensburg Borough
Shippensburg Township, *Stephen Oldt*
South Middleton School District, *Richard Vensel*
South Newton Township, *Thomas L. Bixler, Jr.*
Southampton Township-Cumberland County, *Thomas Ginnick*
Southampton Township-Franklin County, *Paul Witter*
Southwest Madison Township, *Debra M. Smith*
Spring Township, *Douglas A. Wentzel*
Steelton Borough, *Jeffery L. Wright*
Steelton-Highspire School District, *Samuel Petrovich*
Susquenita School District, *Timothy A. Eller*
Swatara Township, *Paul K. Cornell*
Toboyne Township, *Dawn M. Krone*
Tuscarora Township, *Les Weibley*
Tyrone Township, *Michael C. Shaffer*
Upper Frankford Township, *Richard Roush*
Upper Mifflin Township, *Robert E. Starr*
Watts Township, *Karl Raudensky*
West Hanover Township, *Larry Hartman*
West Pennsboro Township, *John M. Epley*
West Perry School District
Wheatfield Township

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- Exploring an expedited check-clearing process that improves depositing practices and speeds account transfers, allowing funds to be processed faster for distribution to members.

CapTax Past-President Robert Kroboth said the bureau is delighted to have Vecchio on board. “Joshua is extremely well-versed in tax law and, as a long time resident of the midstate, has more than ample knowledge of CapTax and its mission. He is a tax law specialist and brings substantial energy, creativity and zeal to his new post. We expect great things from him and the bureau as we move forward into the new Act 32 world of local tax collections.”

Kroboth said Vecchio is a graduate of Penn State University, Widener Law School, and earned his Masters degree in Taxation Law from Georgetown University. Formerly an assistant public defender with the Dauphin County Public Defenders Office, Vecchio

has extensive private legal practice experience ranging from collective bargaining to class action suits. He will be paid approximately \$70,000 annually to head the agency, which employs 40 and has a budget of \$3.7 million for this year.

Kroboth said the many improvements the bureau is making are designed to reduce CapTax’s costs of operations, with the savings passed on to the bureau’s member municipalities and districts.

“The advent of e-commerce and the pending ramifications of the passage of Act 32 dictates that we conduct our operations with greater efficiencies and an eye to the future,” said Kroboth. “Our membership was resolute about keeping the Bureau in full operation and positioning it for future growth. Rarely does one see such uniform agreement across so many diverse geographical borders in the midstate.” ♦

CAP TAX

The Capital Tax Collection Bureau

Gerald E. Eby
President

Joshua J. Vecchio
Executive Director



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